

1. Warranty Coverage

Subject to the terms and conditions outlined below, Stage Three Engineering (hereinafter referred to as "Stage Three Engineering") provides a limited structural warranty for its equipment against defects in material and factory workmanship to the original owner. This warranty is valid for a period of twelve months from the date of shipment from Stage Three Engineering's facility.

2. Limited Warranty Terms and Conditions

This warranty exclusively covers defects in original equipment manufactured by Stage Three Engineering and requires inspection and analysis by Stage Three Engineering to confirm the nature and cause of the failure.

- Warranty replacement parts will be delivered only to the original equipment delivery location.

- Defective components, both mechanical and electrical, will be repaired or replaced free of charge to the original owner within ninety (90) days from the date of shipment. After this initial period, defects in components manufactured by Stage Three Engineering will be repaired or replaced under the following conditions:

- 1) The equipment owner agrees to pay for service technician travel expenses from the authorized Stage Three Engineering distributor.

- 2) The faulty components are returned to Stage Three Engineering's facility, freight prepaid, with preauthorization from Stage Three Engineering.

- Components purchased, but not manufactured, by Stage Three Engineering are subject to the manufacturer's warranty.

- Stage Three Engineering's warranty covers repair, replacement, or credit for its own manufactured equipment or parts only and does not include labor, material, freight, or service charges for equipment removal.

- Stage Three is not liable for losses, injuries, or damages to persons or property resulting from the installation, use, or failure of Stage Three products.

3. Product Improvements

Stage Three reserves the right to make improvements to its products in material and design without prior notice. These improvements may not be retroactively applied to previously.

4. Warranty Transfer

The Stage Three Engineering warranty is limited to the initial customer and the original delivery location. It does not extend to secondary owners in the event of resale or redistribution. This warranty does not cover expenses, whether direct or consequential, arising from the use or inability to use these products.

5. Conditions Voiding Warranty

This warranty shall not apply to equipment that

1. Has undergone repairs or modifications not authorized in writing by Stage Three Engineering.

2. Has been subjected to misuse, negligent handling, improper maintenance, accidents, damage by fire, water, submersion, or acts of God.
3. Has been installed by anyone other than an authorized factory representative
4. Has had serial numbers altered or removed
5. Is related to normal wear items, natural wear and tear, or natural fading of paint, coatings, and weather-related degradation of rubber parts.
6. This limited warranty does not cover products still under warranty by their original manufacturer.

6. Freight Carrier Damage

Claims for equipment damaged in transit must be directed to the freight carrier. Visible damage should be reported immediately, and concealed damage should be reported within fifteen (15) days of receipt of the shipment, in accordance with freight carrier regulations.

7. Exclusion of Other Warranties

This warranty statement constitutes the entire extent of our liability for any warranty breach or deficiency related to the sale or use of the product. We are not liable for consequential damages, including, but not limited to, loss of profit, delays, or expenses, whether based on tort or contract.

For warranty service or questions, please contact:
Stage Three Engineering
Phone: 800-770-3956
Email: sales@readymixer.com
Physical Address: 3327 US 60 Huntington West Virginia 25705

****Return Procedures for Warranty Coverage****

1. Contact the Stage Three Engineering parts department to initiate a possible warranty claim.

2. Collaborate with a Stage Three Engineering representative to identify the required parts for equipment repair.

3. Stage Three Engineering will create a Sales Order with a note indicating a possible warranty claim for the identified parts.

4. Stage Three Engineering will ship the parts to the customer, who will be billed for the parts and standard shipping charges based on their credit terms. A Return Merchandise Authorization (RMA) form for the defective parts will accompany the replacement parts. Additional shipping charges beyond standard ground rates in the US are the customer's responsibility.

5. The customer must return the parts in question to Stage Three Engineering at their cost within 30 days of receiving the replacement parts. The RMA provided by Stage Three Engineering must be included with the returned parts. No warranty coverage will be provided for parts returned after 30 days.

6. Stage Three Engineering will assess whether the failed part is covered by the warranty. If Stage Three Engineering is not the original equipment manufacturer, they will collaborate with the OEM of the part to determine warranty coverage.

7. If the defective part is covered by warranty, Stage Three Engineering will issue a credit to the customer for the purchase amount of the part and the ground freight charges incurred for shipping the replacement part to the customer. Stage Three Engineering will not cover the cost incurred by the customer to return the defective part to Stage Three Engineering.